

United States Postal Service®

INDUSTRYALERT

September 24, 2020

REMINDER - Scheduled Maintenance Activities *Sunday, September, 27, 2020*

On Sunday, September 27, 2020, from 6:00 AM to 8:00 AM EST, the United States Postal Service will perform critical maintenance on its information technology infrastructure.

During this **two**-hour period, users will not be able to log-in to any application or register for a new account on either www.usps.com or the Business Customer Gateway (gateway.usps.com). Key applications such as Customer Registration, *PostalOne!*, Informed Visibility, and Informed Delivery will not be available during this time period.

However, users will continue to be able to track a package, schedule a pickup, calculate a price, look up a ZIP Code, change your address or find USPS locations during this time period.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

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